

# Nursing and Memory Support Care

## Frequently Asked Questions

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### **Do I need a Masonic affiliation to reside at Masonic Village?**

Masonic Village is home to individuals with and without Masonic affiliations, and we encourage all persons with an interest in services to apply. Our retirement living residents are given first priority access to our personal care and skilled nursing facility. Additional openings for personal care and skilled nursing services are made available on a priority basis to Masons, employees and their loved ones. Any remaining openings are available for the public.

### **What furnishings are offered in my accommodation?**

Accommodations in the Masonic Health Care Center are private and semi-private. An electric twin bed, night stand with lamp, recliner, dresser and closet are provided. A flat-screen television is attached to the wall for each resident.

### **May I bring my own furnishings?**

Additional furnishings and personal items (pictures, remembrances from home, etc.) may be brought as space permits. This could include a favorite chair, small table, ottoman or bookcase.

### **May I have a refrigerator in my room?**

Yes, you may bring a dormitory-sized unit and stand, which is UL-approved and wired with a three-prong safety plug.

### **What clothing should I bring?**

We recommend you bring clothing comfortable for everyday wear. We provide weekly laundry services for a monthly fee, or family may provide laundry services should they wish. If you are utilizing our laundry services, your clothing will be marked with your name when laundered. Masonic Village will provide towels and linens.

### **Are hair care services available on-site?**

Hair care services and manicures are provided through on-site salons. Appointments may be scheduled through staff on your neighborhood.

### **Do I need a Financial or Medical Power of Attorney?**

We ask all residents to appoint a Financial and Medical Power of Attorney to handle their needs when they are no longer able to do so. The same person can be appointed for both or a different person can be appointed for each.

### **What activities are available?**

Certified Therapeutic Recreation staff provide a variety of engaging activities, planned programs and therapeutic options, while also offering individual opportunities to pursue personal interests.

Regularly offered activities include: ceramics, creative arts, music, gardening, education, baking, crafts, pet visits, socials, community outings, intergenerational programs, entertainment, community service projects, visitations and special events.

In addition to a variety of music offered through programs and entertainment, residents have consistent access to music therapy services. Music therapy refers to clinical and research-based group and individual music interventions. Board certified professionals provide sessions and/or resources which address each individual's physical, emotional, social, cognitive and spiritual needs. Opportunities are provided for singing, moving, reminiscing, instrument playing, performing, relaxing and interacting with others.

### **How can I attend Worship Services?**

Spiritual services are an important part of our caring community. The Spiritual Care Department provides worship services, prayer groups, counseling, teaching, Bible studies, neighborhood services and individual visitation. A worship service is held in the Masonic Health Care Center Assembly Room each Wednesday and Sunday afternoon.

## Where will I eat meals?

Breakfast, lunch and dinner are served every day in the Country Kitchen on each neighborhood. Choose your meal from a daily menu. Nutrition and Food Services staff are available by appointment to discuss special diet requests or requirements.

## Who oversees medical care?

Physicians affiliated with Lancaster General Health or Penn State Health - Hershey will oversee your care. We also have several on-site clinics, including audiology, behavioral health, dental, ophthalmology/optometry and podiatry. Should a specialist be needed, staff will arrange referrals and appointments on your behalf.

## Do you accept Medicare and Medicaid?

Yes. Masonic Village is Medicare and Medicaid-certified. Medicare can assist in covering medical bills both on campus or off-campus. Any services provided by Masonic Village medical staff or Masonic Village Pharmacy would be billed to your insurance. Services provided by physicians or outside healthcare providers, such as physicians, dentists or hospitals would be billed directly by those providers.

When a resident in nursing care reaches around \$20,000 in remaining assets, they must contact the Finance Department to start the process for Medical Assistance (Medicaid). This program assists with covering charges at the facility when assets deplete.

All residents must maintain eligibility for Medical Assistance and other third-party payers by preserving financial resources for the cost of their care and services.

## How will I obtain prescription medications?

The on-site Masonic Village Pharmacy, which participates with several prescription drug plans, can provide your medications. We also participate with the Veterans Administration (VA) and will work with your primary care physician and the VA to obtain the necessary prescriptions. Due to shipment timing from the VA, they will not be able to dispense certain acute medications; therefore, in those instances, we will utilize our on-site pharmacy.



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## May I visit with family off campus?

Yes, family and friends can arrange to pick you up for an off-campus activity for the day. When you plan to be away for holidays and special occasions, it is helpful to let nursing staff know about your plans at least a week in advance, so they can plan for medications to be sent along with you and obtain the required authorization of a physician. We ask that you complete a Leave of Absence form, which also provides instructions for your family should an emergency occur.

## How can I set up a Personal Care Account for personal funds?

A Personal Care Account can be set up by the Finance Department for you to maintain personal spending money. Staff can assist you with depositing or accessing funds.

## What happens if my assets deplete?

Financial assistance is available to those who qualify. It is required that your financial resources are preserved for the cost of your care and services, and our staff will help you to identify all available financial assistance when needed.