## Personal Care Frequently Asked Questions

## Do I need a Masonic affiliation to reside at Masonic Village?

Masonic Village is home to individuals with and without Masonic affiliations, and we encourage all persons with an interest in services to apply. Our retirement living residents are given first priority access to our personal care and skilled nursing facility. Additional openings for personal care and skilled nursing services are made available on a priority basis to Masons, employees and their loved ones. Any remaining openings are available for the public.

## What furnishings are offered in my accommodation?

Personal Care has private and semi-private accommodations (for couples), with a single closet or a walk-in closet for couples. We provide an electric twin bed, night stand with lamp, recliner, dresser and flat-screen television. Each bathroom has a step-in shower.

### May I bring my own furnishings?

Yes. You are welcome to rearrange the space in a safe manner to your liking. Please notify us of items you will be bringing, so the furnishings we provide can be removed.

### May I have a refrigerator in my room?

Yes, you may bring a microfridge or dormitorysized unit and stand, which is UL-approved and wired with a three-prong safety plug.

### What clothing should I bring?

We recommend you bring clothing comfortable for everyday wear. We provide weekly laundry services for a monthly fee, or family may provide laundry services should they prefer. Three laundry rooms are available, each with two sets of washers and dryers. If you are utilizing our laundry services, your clothing will be marked with your name when laundered. Masonic Village will provide towels and linens.

### What activities are available?

Certified Therapeutic Recreation and Music Therapy staff provide a variety of engaging activities, planned programs and therapeutic options, while also offering individual opportunities to pursue personal interests.

Regular activities include: ceramics, education, pet visits, movement classes, intergenerational programs, volunteer visitations, music, baking, socials, entertainment, special events, gardening, crafts, community outings, community service projects and more.

### How can I attend worship services?

Spiritual services are an important part of our caring community. The Spiritual Care Department provides worship services, prayer groups, counseling, teaching, Bible studies, neighborhood services and individual visitation. A worship service is held in the Masonic Health Care Center Assembly Room each Wednesday and Sunday afternoon.

### How can I utilize other campus resources, like the Baird Wellness Center or campus restaurants?

You may call the Transportation Department to request shuttle service to campus destinations.

### Where will I eat meals?

The Terrace View dining room is located on the Terrace level of the building with flexible dining room hours. Choose your main entrée or à la carte selections daily. Nutrition and Food Services staff are available by appointment to discuss special diet requests or requirements.

#### Are hair care services available on-site?

Hair care services and manicures are by appointment in our salon on the Terrace level.



# Do I need a Financial or Medical Power of Attorney?

We ask all residents to appoint a Financial and Medical Power of Attorney to handle their needs when they are no longer able to do so. The same person can be appointed for both, or a different person can be appointed for each.

### Who oversees medical care?

Physicians affiliated with Lancaster General Health or Penn State Health - Hershey will oversee your care. We also have several onsite clinics, including audiology, behavioral health, dental, ophthalmology/optometry and podiatry. Should a specialist be needed, staff will arrange referrals and appointments on your behalf.

We also participate with the Veterans Administration (VA) and will work with your primary care physician and the VA to obtain the necessary

## What if I have an appointment with a medical specialist not on campus?

If you have a medical appointment off-campus and family is not available to provide transport, please let Personal Care staff know, and they can arrange medical transport for you for an additional charge.

### How will I obtain prescription medications?

The on-site Masonic Village Pharmacy, which participates with several prescription drug plans, can provide your medications. We also participate with the Veterans Administration (VA) and will work with your primary care physician and the VA to obtain the necessary prescriptions. Due to shipment timing from the VA, they will not be able to dispense certain acute medications; therefore, in those instances, we will utilize our on-site pharmacy.

### May I visit with family off campus?

Yes. When planning a leave from the Masonic Village, we request you notify nursing staff and/or the care provider on your neighborhood. It is helpful if you give as much advance notice as possible, so staff can make sure medication and special needs are arranged.

If you are planning a trip, transportation to a local airport, bus or train station can be provided for an additional charge.

#### How can I set up a Personal Care Account for personal funds?

A Personal Care Account can be set up by the Finance Department for you to maintain personal spending money. Staff can assist you with depositing or accessing funds.

### What happens if my assets deplete?

Financial assistance is available to those who qualify. It is required that your financial resources are preserved for the cost of your care and services, and our staff will help you to identify all available financial assistance when needed.